

Hello and thank you for applying for services at the Montrose Center. In order to best serve you, please read these instructions carefully as they will tell you which of the following forms you need to complete. While there is quite a bit of questions to respond to, they are necessary in order to ensure that you are receiving the highest level of care possible.

Instructions on Forms to be completed

- ✓ **3.1.3.1 Eligibility Screening & Consent for Services:** All persons applying for Counseling and/or Case Management service need to complete this form.
- ✓ **3.1.3.1.1 Substance Use Screening:** Only persons applying for our Intensive Outpatient Program or Relapse Prevention Group Services should complete this form.
- ✓ **3.1.3.2 Consent for Services Form full Fee:** Persons who are applying for Counseling and do not want to be screened for sliding scale or grant funded services, or do not wish to provide proof of income should complete this form.
- ✓ **3.1.3.2.1 Consent for Services Form Sliding Scale/Grant:** Persons who are applying for Counseling and/or Case Management and want to be considered for sliding scale or grant funded services should complete this form. If you have insurance, you are still able to complete this form, as you may be eligible for copay assistance under our sliding scale or grant coverage.
- ✓ **3.1.3.8 Parental/Guardian Consent Checklist:** If you are a parent/guardian and are applying for services for a minor age 17 or younger, please complete this form. If the child's parents are divorced, each parent who has custody must complete this form. If the child's parents are married, only one parent needs to complete this form.
- ✓ **11.2.9 Consent for Emergency Medical Care:** All persons applying for Counseling and/or Case Management services need to complete this form.

Instructions on Submitting Documents

To submit your completed paperwork you may either 1) submit the forms to the "File Upload" section on website (the same page you downloaded these forms from), 2) email the forms to clientsupport@montrosecenter.org, or 3) fax the forms to 713.526.4367

In addition to the paperwork packet and forms detailed in the section above, you will also need to submit the following documentation (*please note that all requests for services will be pending until all documents needed to complete eligibility have been received*).

- Proof of Address
- Proof of Income (if applicable)
- ID (Form of Identification, ex: driver's license, passport, state ID, etc.)
- Insurance card (if applicable) (back and front of card)
- Proof of HIV status (if applying for HIV Counseling and/or Case Management)
- Proof of Veteran status (if applying for Veteran's Counseling and/or Case Management)
- Proof of Joint Custody, Sole Custody, or Guardianship (if applying for a minor in instances where the child's parents have joint or sole custody, or a guardian has been appointed)

Questions/Concerns

If at any time you have questions or concerns please reach out to our Eligibility Department Monday thru Fridays, from 8:00 am to 5:00 pm at 713.529.0037 (press 0 to speak to an Eligibility Specialist). Alternatively, questions may be emailed to an Eligibility Specialist at clientsupport@montrosecenter.org.

Ethnicity (optional - for statistical information only):

Are you of Spanish/Latino(a) origin? yes no Decline to Answer

If yes, Mexican, Mexican American, Chicano/a Cuban Puerto Rican Other/Multi Hispanic, Latino/a or Spanish origin

Race (optional - for statistical information only):

American Indian or Alaska Native Asian Black/African American Native Hawaiian/PI

White Other, explain: _____ Decline to Answer

If Asian: Asian Indian Chinese Filipino Japanese Korean Vietnamese Other/Multi Asian

Mother's First Name & Maiden Last Name: _____ Your City of Birth: _____

Are you a **U.S. citizen**? yes no

If no, do you have an ID? yes no Green card? yes no Visa? yes no

Are you a **veteran**? Vet honorable discharge not a vet active duty vet other than honorable discharge

Are you a spouse/partner, child, or dependent family member of a veteran/active duty military? yes no

Are you currently a student? yes no Are you under your parent's insurance? yes no

Do you have³ (check all that apply): no **health insurance** Medicaid⁴ Tricare/Champus/VA

private w/o substance abuse coverage Medicare HHS Discount (formerly Gold Card) CHIPS

private with substance abuse coverage TANF DARS

EAP⁵ benefits through work, if yes, EAP authorization # _____

If none, will you be eligible in the next 6 months for: health insurance Medicaid Medicare

Have you applied for: SSI SSD disability insurance Explain: _____

Do you have multiple insurances? yes no If yes, please give both cards to the Eligibility Staff

Have you alerted each carrier about the other so that they may coordinate your benefits? yes no

Comments: _____

³ complete the top portion §19.3.4 and submit to Program Secretary for insurance verification ⁴ Please double check for secondary insurance

⁵ client must request benefits from employer and receive an authorization before we can bill.

Where do you **live**: 1 private residence/independent 2 dependent in family home 3 homeless/street

4 shelter 5 jail/correctional facility 6 house 7 supportive housing 8 group home

9 crisis residence 10 foster home 11 hospital 12 children's residential treatment facility

13 residential care/nursing home/assisted living 14 institutional setting (psychiatric/medical)

15 intermediate care 16 treatment/rehab center 17 other, explain _____

For how long? _____

Have you been in a "**controlled environment**" in the past 3 years? yes no If yes, what type: jail

alcohol/drug treatment medical treatment psychiatric treatment other: _____

Employment status¹: unemployed, not sought in past 30 days unemployed, sought in past 30 days

unemployed, secured a position PT (<35 hrs/wk) FT (>35 hrs/wk) not in labor force

Smoking status: 0 Never smoker 1 Former smoker 2 Light tobacco smoker 3 Current, some days smoker

4 Current, every day smoker 5 Heavy tobacco smoker 6 Unknown if ever smoked

7 Smoker, current status unknown

Have you been tested for **HIV**? yes no Have you been diagnosed with HIV? yes no

Is the reason you are seeking services related to HIV? yes no

Have you had a history of: Alcohol problems Y N Drug problems Y N How long ago? _____

Are you court mandated for substance use treatment? yes no

Is this a crisis? Yes No **If you check yes, please explain the nature of your crisis:**

Are you currently having thoughts of suicide? Yes No If yes, please talk to the Eligibility Staff immediately.

Suicidal Ideation Attributes Scale (SIDAS)

1. In the past month, how often have you had thoughts about suicide?
0 1 2 3 4 5 6 7 8 9 10
Never Always
2. In the past month, how much control have you had over these thoughts?
0 1 2 3 4 5 6 7 8 9 10
No control/
do not
control Full control
3. In the past month, how close have you come to making a suicide attempt?
0 1 2 3 4 5 6 7 8 9 10
Not at all
close Have made
an attempt
4. In the past month, to what extent have you felt tormented by thoughts about suicide?
0 1 2 3 4 5 6 7 8 9 10
Not at all Extremely
5. In the past month, how much have thoughts about suicide interfered with your ability to carry out daily activities, such as work, household tasks or social activities?
0 1 2 3 4 5 6 7 8 9 10
Not at all Extremely

Have you decided on a method to kill yourself? YES NO

Spijker, B. A., Batterham, P. J., Calear, A. L., Farrer, L., Christensen, H., Reynolds, J., & Kerkhof, A. J. (2014). The Suicidal Ideation Attributes Scale (SIDAS): Community-Based Validation Study of a New Scale for the Measurement of Suicidal Ideation. *Suicide and Life-Threatening Behavior*,44(4), 408-419. doi:10.1111/sltb.1208

How did you hear about the Montrose Center? _____

Primary Spoken Language: English Spanish ASL Other: _____

Primary Reading/Written Language: English Spanish ASL none Other: _____

Do you have any **physical challenges or special needs**? (check all that apply)

mobility hearing sight speech reading learning other: _____

Do you have any physical challenges for which **personal care assistance** is needed while here? yes no

If yes, what assistance is needed? _____

Community resources: Are you receiving services from any other agencies? yes no

If yes, where: _____

Is the situation for which you seek help related to a **crime**? yes no If yes, how long ago was the crime? _____

If yes, did you report the crime to the police? yes no If yes, within 72 hours? yes no

If yes, you may be eligible for Crime Victim's Compensation to pay for counseling services if: you do not have insurance, the crime was against you within the last year & you reported it within 72 hours. The Center can help you process your forms & receive direct payment from them.

Are you looking for Batterers' Intervention & Prevention Program (BIPP)? yes no

Have you ever been convicted of a domestic violence charge yes no

Have you ever been convicted of a sexual offense? yes no Are you looking for court ordered sex offender treatment? yes no

Please have the client initial this if they do not want the Center to bill their insurance:

_____ I have insurance but am requesting that the Center not bill it. I understand that I will be charged the full fee if \$120 for individual sessions, \$60.00 for my part of a family session, and \$70.00 for my part of a group session.

_____ Intake indicates a crisis situation. **When checked, contact required within 24 hours of intake.**

- ¹ _____ income ≤ **100%** of the Federal Income Poverty Level (FIPL) & client is disabled – CM assess eligibility for MCD
- _____ income ≤ **100%** of FIPL & no felony drug offenses – CM assess for food stamps (SNAP)
- _____ income ≤ **200%** of FIPL & MCR – CM assess for eligibility for MCD to cover MCR premiums
- _____ ≤ **200%** & minor children – CM assess for TANF
- ² _____ ask about TRICARE benefits

Recorded by: _____ Mission G/L Intake Fee Paid: Y N Grant

_____ Sent to Insurance Verification ___/___/___ _____ Sent to Assignment ___/___/___

Compliance: Verify that the appropriate forms are in the file and that the income and insurance information on this form matches the Intake Part I pages 5 & 6 and the proof of income. Initial the appropriate boxes. Eligibility Associate: Initial & date when client is entered into the computer.

All clients		HP/RWCD clients only		AAA - age 60+ & Harris Co resident
CMS-1500 <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> N/A	ID <input type="checkbox"/> Y <input type="checkbox"/> N	CPCDMS releases §2.5.3 <input type="checkbox"/> Y <input type="checkbox"/> N §2.5.4 <input type="checkbox"/> Y <input type="checkbox"/> N	If not registered in CPCDMS: Residency <input type="checkbox"/> Y <input type="checkbox"/> N If no, affidavit §2.4.7 <input type="checkbox"/> Y ⁶ <input type="checkbox"/> N	Intake §10.3.4; Client Rights §10.3.5 <input type="checkbox"/> Y <input type="checkbox"/> N
Insurance card <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> N/A	Income <input type="checkbox"/> Y <input type="checkbox"/> N	CPCDMS registration <input type="checkbox"/> Y <input type="checkbox"/> N Health proof (valid) <input type="checkbox"/> Y <input type="checkbox"/> N	⁶ give supporters statement & checklist	
Ins Provider	If no, affidavit §2.4.1 <input type="checkbox"/> Y ⁶ <input type="checkbox"/> N	If no, MD rel §18.1.3.9 <input type="checkbox"/> Y <input type="checkbox"/> N		

NOTE: For walk-ins, please fill out client information section as well as consent for services

Intake Therapist - complete & obtain client signatures	Consent §3.1.3.2 <input type="checkbox"/> Y <input type="checkbox"/> N	Intake §3.2.3 <input type="checkbox"/> Y <input type="checkbox"/> N	Emergency Med §11.2.9 <input type="checkbox"/> Y <input type="checkbox"/> N	PHQ-9 §13.3.3; GAD7 §13.3.7 <input type="checkbox"/> Y <input type="checkbox"/> N	AAA PHQ-2 & AUDIT §10.3.8 <input type="checkbox"/> Y <input type="checkbox"/> N
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3.1.3.1.1 SUBSTANCE USE SCREENING

Client Name: _____ Date: ___/___/___

Please answer the following questions as honestly and accurately as possible. This information is used for screening for the IOP (Intensive Outpatient) and other services at the Montrose Center. Please be advised that many factors go into whether someone is eligible for IOP, so completion of this screening and eligibility does not guarantee admittance into IOP or services at the Montrose Center. This information provided will be kept confidential and placed in your client file.

Who or what agency referred you to the Center? _____

Public Health Risks

Human Immunodeficiency Virus (HIV)

Have you had any unsafe exposure to anyone that might have HIV infections in the last 6 months? Yes No

Have you used needles to inject drugs:

within the past two years? Yes No

at any time within the past 20 years? Yes No

Have you shared injecting equipment:

within the past two years? Yes No

at any time within the past 20 years? Yes No

Have you had unprotected sex (vaginal/oral/anal penetration) without condoms or latex barrier with person(s) whose HIV status is unknown:

more than 10 times within the past two years? Yes No

at any time within the past 20 years? Yes No

Have you had unprotected sex with someone known to inject drugs:

within the past two years? Yes No

at any time within the past 20 years? Yes No

Sexually Transmitted Infections (STIs)

Have you had any unsafe exposure to anyone that might have STDs in the last 3 months? Yes No

Have you had any unsafe exposure to anyone that might have Hepatitis in the last month? Yes No

Have you had unprotected sex (vaginal/oral/anal penetration) without condoms or latex barrier with person(s) whose sexual history is unknown:

within the past one month? Yes No

within the past 6 months? Yes No

Tuberculosis (TB)

Have you been exposed to anyone that may have had TB in the last 3 months? Yes No

Have you had a persistent cough (longer than 3 months) for which you have not seen a physician? Yes No

Have you been tested (screened for TB) within the past year? Yes No

Mental Health

Have you ever:

been depressed for weeks at a time? Yes No

lost interest or pleasure in most activities? Yes No

had trouble concentrating / making decisions? Yes No

felt like giving up because you feel things are not going to get better? Yes No

Have you ever had a period of time:

when you were full of energy and ideas came rapidly? Yes No

when you talked nearly non-stop? Yes No

when you moved quickly from one activity to another? Yes No

when you needed little sleep? Yes No

when you believed you could do almost anything? Yes No

Have you ever heard voices no one else could hear or seen objects/things others could not see? Yes No

Client Name: _____

Have you ever felt that people had something against you or tried to influence your thoughts? Yes No

Have you been experiencing any unusual things that others might not understand, or that would be hard to describe to other people? Yes No

Have you:

- thought of harming yourself or killing yourself in the last month? Yes No
- ever thought of harming yourself or killing yourself? Yes No
- ever attempted to harm/kill yourself? Yes No
- had intense violent feelings about hurting another person? Yes No

If yes to any of the above four (4) questions, when? _____

Opioid Overdose Risk

In the last 30 days, have you been released from a controlled environment such as residential SUD treatment program, jail, or prison? Yes No

If yes, in the year before you entered the controlled environment did you use opioids? Yes No

Are you currently or have you ever been prescribed any of the following medications? Yes No

Naltrexone methadone buprenorphine

If yes, have you recently stopped prescription use of any of the above? Yes No

Have you used opioids intravenously? Yes No

Have you experienced a non-fatal overdose? Yes No

If yes, have you ever been administered naloxone/Narcan? Yes No

Do you and/or your friends/family have access to naloxone/Narcan to reverse an overdose? Yes No

Do you have children in foster care? Yes No

General Substance Use

In the past 12 months:

Have you ever gotten sick or had withdrawal if you quit drinking or missed taking a drug? Yes No

Have you used larger amounts of alcohol/drugs or used them for a longer time than intended? Yes No

Have you tried to cut down on alcohol or drugs and were unable to do it? Yes No

Have you spent a lot of time getting alcohol/drugs, using them, or recovering from their use? Yes No

Have you ever gotten so high or sick from alcohol or drugs that it:
kept you from doing work, going to school, or caring for children? Yes No

caused an accident or became a danger to you or others? Yes No

caused physical health or medical problems? Yes No

Have you spent less time at work, school, or with friends so that you could drink or use drugs? Yes No

Has your use of alcohol or drugs caused:
emotional or psychological problems? Yes No

problems with family, friends, work or police? Yes No

Have you increased the amount of alcohol or drugs taken to get the same effect as before? Yes No

Have you continued drinking or taking a drug to avoid withdrawal or to keep from getting sick? Yes No

Please give this form back to the Eligibility Associate after completing. Substance use Thank you!

Behavioral Health Assessment & Care Process
 Consent for Services & Intakes

Please complete for each substance used throughout your lifetime. Leave row blank if never used.

	Route (oral, smoked, inhaled, injected, etc.)	Total # Years Used	# times Used Last 30 Days	# times Used Last 7 Days	Age at First Use
ALCOHOL & RELATED					
Beer / wine / liquor / mixed drinks / shots					
Naltrexone, <i>Vivitrol</i> , <i>Revia</i>					
STIMULANTS					
Methamphetamine, <i>meth</i> , <i>Tina</i> , <i>crystal</i> , <i>ice</i>					
Cocaine, <i>coke</i> , <i>crack</i>					
Amphetamine, <i>Adderall</i>					
Synthetic stimulants, <i>bath salts</i>					
Dextroamphetamine, <i>dexedrine</i>					
Benzedrine, diet pills					
Pseudoephedrine, <i>Sudafed</i>					
CANNABIS/ CANNABINOIDS					
Marijuana, <i>weed</i> , <i>pot</i> , <i>blunt</i>					
THC (oil, pills)					
Hashish, <i>hash</i>					
Synthetic cannabinoids, <i>kush</i> , <i>K2</i> , <i>spice</i>					
HALLUCINOGENS/ ANESTHETICS					
MDMA, <i>X</i> , <i>molly</i> , <i>ecstasy</i>					
Ketamine, <i>K</i> , <i>special K</i>					
GHB, <i>G</i>					
LSD, <i>acid</i>					
PCP, <i>angel dust</i> , <i>wets</i>					
Psilocybin mushrooms					
Mescaline / Peyote					
Dextromethorphan, <i>DXM</i>					
OPIATES/ OPIOIDS					
Heroin, <i>smack</i> , <i>tar</i> , <i>H</i>					
Oxycodone, <i>Oxycontin</i> , <i>oxy</i>					
Hydrocodone, <i>Vicodin</i>					
Morphine or similar (Demerol, Dilaudid)					
Synthetic opioids, <i>tramadol</i> , <i>fentanyl</i>					
Methadone					
Buprenorphine / nalaxone, <i>Suboxone</i> , <i>Buprenex</i>					
Kratom					
INHALANTS					
Alkyl/amyl nitrites, <i>poppers</i>					
Ethyl chloride / aerosols					
Solvents (glue, paint, markers, thinners)					
Nitrous oxide, gas, <i>whippets</i>					
SEDATIVES/ HYPNOTICS					
Alprazolam, <i>Xanax</i> , <i>bars</i>					
Lorazepam, <i>Ativan</i>					
Clonazepam, <i>Klonopin</i> / Clonazolam					
Barbituates (phenobarbital, pentobarbital)					
Methoqualone, <i>quaaludes</i>					
OTHER (specify):					

Substance used the most , or most problematic:	Second most-used substance:	Third most-used substance:
Date Last Used: / /	Date Last Used: / /	Date Last Used: / /

3.1.3.2 CONSENT FOR SERVICES FORM FULL FEE

I have read the statement of client rights and responsibilities and have answered all questions to the best of my ability. I am requesting services from the Montrose Center. I understand the Montrose Center strives to make mental health care affordable and accessible and will explore insurance and grant options if I am willing to provide the necessary eligibility paperwork including ID, insurance card, proof of income, proof of residence and proof of HIV status (if applicable). I further understand that if I do not provide proof of income, I will not be screened for a grant subsidy or be eligible for the sliding fee scale.

Optional Telehealth:

_____ I understand that my therapist/psychiatrist/case manager (provider) may offer a telehealth session for therapy, case management or medication management using a HIPAA compliant telehealth platform as long as my insurance (or applicable grant funding) allows. My provider has explained to me how the video conferencing technology will be used and that I will not be in the same room as my provider. I understand there are potential risks to this technology, including interruptions, unauthorized access and technical difficulties. I understand that my provider or I can discontinue the telehealth session if it is felt that the videoconferencing connections are not adequate for the situation. I understand that if other staff are present during the session other than my provider, they will maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the session and I will have the right to request the following: 1) omit specific details of my psychosocial and medical history that are personally sensitive to me; (2) ask the other person to leave the telehealth room: and or (3) terminate the session at any time. I have had the alternatives to telehealth explained to me, and am choosing to participate in telehealth. I have had a direct conversation with my provider, during which I had the opportunity to ask questions in regard to this procedure. I understand that my copay should be the same for telehealth as an in-person session as long as my insurance covers the sessions. If my insurance does not cover the session, I understand that I will be charged the sliding scale. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand. By signing this form, I certify: 1) That I have read or had this form read and/or had this form explained to me, 2) That I fully understand its contents including the risks and benefits of the session(s), 3) That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction, and I consent to services provided via telehealth.

_____ **I plan to use Medicare or third party insurance and I am unable or unwilling to provide proof of income less than 725% ⁶ to demonstrate financial hardship.** ⁶\$88,015 for a household of 1- FY18

Please initial all boxes

_____ **I understand I am responsible for the following fees:** intake - \$150.00; individual session fee - \$120.00; couple/family session - \$60.00 per person, maximum - \$120.00; group fee - \$50.00; and Intensive Outpatient Substance Abuse Treatment - \$200/day. The fee contracted by my insurance company may be discounted from these rates which will be explained in the Explanation of Benefits (EOB) I receive from my insurance company.

_____ If my insurance is out of network, I understand I will be required to pay the full fee and Montrose Center will submit claims to my insurance carrier as a courtesy to me. I am responsible for understanding my out-of-network coverage.

_____ I understand if my insurance changes my fees may change too.

_____ If I am using insurance benefits, I understand I may have a deductible to meet before I am eligible to pay my copay and will be charged the fee contracted (or out-of-network fee) by my insurance company for

services until the Explanation of Benefits is received informing our Benefits Specialist that the deductibles have been met.

_____ I understand fees can be paid by cash, check, MasterCard or VISA. They cannot be paid with Discover, AMEX or any other credit card unless done through the Center's website and Paypal <http://www.montrosecenter.org/hub/donate-online-2/give-now/>.

_____ I understand that payment is due at the time services are rendered.

_____ I understand a \$25.00 fee will be assessed on each returned check and VISA/MasterCard charge.

_____ **I agree to pay the full rate for an individual or family session not cancelled at least 24 hours ahead of time. This may be higher than the rate contracted by my insurance company since no shows are not allowed to be billed to insurance.**

_____ If there is a credit card on file, I agree that the Center may automatically charge the full rate for no showed appointments regardless of circumstance.

_____ If there is not a credit card on file, I will remit payment for my no show appointment prior to any additional service being provided - I may do so over the phone with a credit card or pay in person with cash, credit card or check.

Please initial all of the next 5 items

_____ I will update my insurance information prior to receiving any additional services after a change and recognize failure to do so may result in lapse in coverage during which I am solely responsible for the full cost of any services provided and how my insurance will reimburse me.

_____ I have had the fees specified above explained to me and I agree to accept services at this fee.

_____ I authorize the release of any medical or other information necessary to process any grant, insurance, Medicaid or Medicare claims. I assign payment of insurance and government benefits (Medicaid or Medicare) to be paid to the Montrose Center for behavioral health services provided by the Montrose Center staff.

_____ I understand that the Montrose Center was founded to serve the Lesbian, Gay, Bisexual, and Transgender community.

_____ In the interest of providing quality care, the Montrose Center uses a team approach in treatment/case management including consultation among staff members, departments and volunteers. Please be aware that this can include reports of substance use. If you are aware of a conflict of interest based on a prior or current relationship with any Montrose Center staff member or volunteer, please report it to your intake or individual Therapist. Conflicts will be resolved on a case-by-case basis with the primary goal of the resolution being the best interest of you and the therapeutic relationship. Options for resolution include setting boundaries, reassignment to a different Therapist or Case Manager, or referral to another agency or private practitioner. I understand that there are limits to confidentiality and that they are outlined in the Client Handbook.

I certify that all of the information provided above is correct. I understand and have received an explanation of and copy of the Client Handbook containing the program rules, description of services, treatment process, regulations, client rights, HIPAA Privacy Act Notice, CM1500 claim form disclosure and grievance procedures, HIV, Hepatitis, sexually transmitted diseases, tobacco and TB education. After being fully informed of all of the above, I voluntarily consent to receive treatment and/or case management services from the Center. I further

3.1.3.2.1 CONSENT FOR SERVICES FORM SLIDING SCALE/GRANT

I have read the statement of client rights and responsibilities and have answered all questions to the best of my ability. I am requesting services from the Montrose Center. I understand the Montrose Center strives to make mental health care affordable and accessible and will explore insurance and grant options if I am willing to provide the necessary eligibility paperwork including ID, insurance card, proof of income, proof of residence and proof of HIV status (if applicable). I further understand that if I do not provide proof of income, I will not be screened for a grant subsidy.

Optional Telehealth:

_____ I understand that my therapist/psychiatrist/case manager (provider) may offer a telehealth session for therapy, case management or medication management using a HIPAA compliant telehealth platform as long as my insurance (or applicable grant funding) allows. My provider has explained to me how the video conferencing technology will be used and that I will not be in the same room as my provider. I understand there are potential risks to this technology, including interruptions, unauthorized access and technical difficulties. I understand that my provider or I can discontinue the telehealth session if it is felt that the videoconferencing connections are not adequate for the situation. I understand that if other staff are present during the session other than my provider, they will maintain confidentiality of the information obtained. I further understand that I will be informed of their presence in the session and I will have the right to request the following: 1) omit specific details of my psychosocial and medical history that are personally sensitive to me; (2) ask the other person to leave the telehealth room: and or (3) terminate the session at any time. I have had the alternatives to telehealth explained to me, and am choosing to participate in telehealth. I have had a direct conversation with my provider, during which I had the opportunity to ask questions in regard to this procedure. My questions have been answered and the risks, benefits and any practical alternatives have been discussed with me in a language in which I understand. By signing this form, I certify: 1) That I have read or had this form read and/or had this form explained to me, 2) That I fully understand its contents including the risks and benefits of the session(s), 3) That I have been given ample opportunity to ask questions and that any questions have been answered to my satisfaction, and 4) I consent to services provided by telehealth.

_____ **I am interested in paying a sliding fee based on my income below 725%⁶ of the Federal Poverty Level and/or being assessed for grant subsidies for which I may be eligible.** ⁶\$88,015 for a household of 1-FY18

Please initial all boxes

_____ I give my permission for the Montrose Center to verify if I am enrolled under Medicaid and if so, precertify my sessions.

_____ I recognize grants are payers of last resort and that I must provide my Medicare, Medicaid and third party insurance information to be billed first.

_____ The Montrose Center's fee for intake is \$150.00. However, if I am providing an insurance card, proof of income less than 725% of the poverty level or eligible for a grant subsidy **then I understand my portion of the intake fee is the insurance copay and/or allowable or the sliding scale for intake assessment, whichever is lower.** Certain grant subsidies may cover the cost of intake in its entirety.

_____ If I provide an insurance card and proof of income less than 725% of the poverty level or request a grant subsidy then I understand my portion of the individual, family, group or IOP fee is the insurance copay or my sliding fee based on my household income, whichever is lower.

_____ **I understand that the full fee (before sliding scale, grant subsidies or insurance company contracted rates are assessed) is:** individual session - \$120.00; couple/family session - \$60.00 per person, maximum - \$120.00; group - \$50.00; and Intensive Outpatient (IOP) Substance Abuse

Treatment - \$200/day. The fee contracted by my insurance company may be discounted from these rates which will be explained in the Explanation of Benefits (EOB) I receive from my insurance company.

_____ If my insurance is out of network, I understand I will be required to pay the full fee and Montrose Center will submit claims to my insurance carrier as a courtesy to me. I am responsible for understanding my out-of-network coverage **and how my insurance will reimburse me.**

_____ If I use insurance benefits, I understand I may have a deductible to meet before I am eligible to pay my copay and will be charged the full allowable rate (or my sliding fee if I am providing proof of income below 725% poverty) for services until the Explanation of Benefits is received informing our Benefits Specialist deductible have been met.

_____ I understand fees can be paid by cash, check, MasterCard/VISA. They cannot be paid with Discover, AMEX or any other credit card unless done through the Center's website and Paypal <http://www.montrosecenter.org/hub/donate-online-2/give-now/>. Fees may be subsidized by grant funds if eligibility criteria are met. I understand that payment is due at the time services are rendered.

_____ I understand a \$25.00 fee will be assessed on each returned check and VISA/MasterCard charge.

Please initial all of the next 7 items

_____ I will update my insurance information prior to receiving any additional services after a change and recognize failure to do so may result in lapse in coverage during which I am solely responsible for the full cost of any services provided.

_____ **Unless I have Medicaid, I agree to pay the sliding scale rate for an individual or family session not cancelled at least 24 hours ahead of time. This may be higher than the rate contracted by my insurance company since no shows are not allowed to be billed to insurance.**

Please initial 1 of the next 2 items

_____ If there is a credit card on file, I agree that the Center may automatically charge the full rate for no showed appointments regardless of circumstance.

_____ If there is not a credit card on file, I will remit payment for my no show appointment prior to any additional service being provided - I may do so over the phone with a credit card or pay in person with cash, credit card or check.

_____ I have met with an eligibility staff person and provided the necessary eligibility documents to determine that I am responsible for the following sliding fees based on my household income less than 725% poverty:

Intake _____, Individual _____, Family (per person) _____, Group _____,

IOP Substance use disorder treatment group _____, Crisis Intervention _____.

_____ I understand if my income, grant eligibility or insurance changes my fees may change too.

_____ I have had the fees specified above explained to me and I agree to accept services at this fee.

_____ I authorize the release of any medical or other information necessary to process any grant, insurance, Medicaid or Medicare claims. I assign payment of insurance and government benefits (Medicaid or Medicare) to be paid to the Montrose Center for behavioral health services provided by the Montrose Center staff.

_____ I understand that the Montrose Center was founded to serve the Lesbian, Gay, Bisexual, and Transgender community.

In the interest of providing quality care, the Montrose Center uses a team approach in treatment/case management including consultation among staff members, departments and volunteers. Please be aware that this can include reports of substance use. If you are aware of a conflict of interest based on a prior or current relationship with any Montrose Center staff member or volunteer, please report it to your intake or individual Therapist. Conflicts will be resolved on a case-by-case basis with the primary goal of the resolution being the best interest of you and the therapeutic relationship. Options for resolution include setting boundaries, reassignment to a different Therapist or Case Manager, or referral to another agency or private practitioner. I understand that there are limits to confidentiality and that they are outlined in the Client Handbook.

I certify that all of the information provided above is correct. I understand and have received an explanation of and copy of the Client Handbook containing the program rules, description of services, treatment process, regulations, client rights, HIPAA Privacy Act Notice, CM1500 claim form disclosure and grievance procedures, HIV, Hepatitis, sexually transmitted diseases, tobacco and TB education. After being fully informed of all of the above, I voluntarily consent to receive treatment and/or case management services from the Center. I further agree to give the Center staff permission to verify my Medicaid/Medicare enrollment monthly. I further agree that if I bring someone into my counseling or case management session that I am consenting to them having information that is discussed in that session. I understand that this consent does not extend outside of the session unless I have signed an additional specific release allowing them to do so.

X _____ / ____ / ____
Client's Signature Date Parent, Guardian, or Authorized Representative's Signature⁷

⁷ Therapist/Case Manager, obtain proof of guardianship for the client record

3.1.3.8 PARENTAL/GUARDIAN CONSENT CHECKLIST

Please use this checklist when a parent is signing a consent for a minor's services.

I, _____ certify that I am legally authorized to consent to services for my minor child/youth _____ through the following authority:

I am one of the living birth or adoptive parents of the minor child/youth, living with the other parent and we are not involved in any divorce or custody proceedings;

I am one of the living birth or adoptive parents of the minor child/youth, have joint custody with the other living birth or adoptive parent and have provided a copy of the custody agreement resulting from a divorce or custody proceeding;

I am the sole living birth or adoptive parent of the minor child/youth;

I am the sole custodial parent for the minor child/youth and have attached a copy of the court order assigning me custody; or

I have other legal authority to consent to behavioral health treatment for the minor child/youth and have attached a copy of proof of the authority.

X _____ / ____ / ____
Parent, Guardian, or Authorized Date
Representative's Signature *

If not signed in the presence of Montrose Center staff, this form needs to be notarized and all legal documents pertaining to the custody agreement must be on file prior to the minor child/youth beginning services.

State of: _____

County of: _____

Before me, a notary public, on this day and being first duly sworn declared that he/she signed this application in the capacity designated, if any, and further states that he/she has read the above application and the statements therein contained are true.

Signed and Sworn to before me on _____, 20__

by _____ Seal Stamp

Notary Public Date

CHILDHOOD DEVELOPMENTAL MILESTONES

Describe any complications during pregnancy/birth for this child: _____

11.2.9 CONSENT FOR EMERGENCY MEDICAL CARE

Client Name: _____

Medical

Conditions: _____

Drug

Allergies: _____

Physician's Name: _____

Physician's

Address: _____

Physician's Phone

Number(s): (____)____ - _____ (____)____ - _____

MEDICAL FACILITY DESIGNATED BY CLIENT TO PROVIDE EMERGENCY CARE:

Facility: _____

Phone

Number(s): (____)____ - _____ (____)____ - _____

PERSON TO BE CONTACTED IN CASE OF EMERGENCY:

Name: _____

Address: _____

Relationship: _____

Phone

Number(s): (____)____ - _____ (____)____ - _____

I, _____, authorize the Montrose Center staff to notify my physician and/or emergency contact listed above in case of a medical emergency. In the event of an emergency, I hereby authorize and direct the Center to take emergency action on my behalf.

I understand that my records are protected under the federal regulations governing Confidentiality of Alcohol and Drug Patient Records, § 42 CFR, Part 2, § 33 of Public Law 91-616 as amended by Public Law 93-282, HIPAA Privacy Act §45 CFR 160 – 164, and all applicable state and local laws, rules, and regulations; and cannot be disclosed without my written consent unless otherwise provided for in the regulations. I also understand that I may revoke this consent at any time except to the extent that action has been taken in reliance on it (e.g.: probation, parole, etc.). A photographic copy of this authorization shall be considered as valid as the original.

This consent expires one (1) year after my last date of service (individual, family, or group session) at the Montrose Center, or ____ other _____ unless I revoke it as provided for above.

Client's Signature

_____/_____/_____
Date

Parent, Guardian, or Authorized
Representative's Signature