

AssistHers Affiliation with Montrose Center
Frequently Asked Questions

- Q. Why is AssistHers affiliating with The Montrose Center?
- A. From its inception in 1996, AssistHers has operated exclusively as a volunteer only board and organization. We believe AssistHers can grow by having some of its operations delegated to staff. Affiliating with The Montrose Center will give AssistHers the needed expertise it needs to grow and offer more services to our clients in an economical and efficient way.
- Q. How will this affect me?
- A. It will not affect you in any way other than our Second Saturday will be moved to The Montrose Center. We will still have Second Saturday just as it is with team meeting time, breakfast, announcements, circles, and education. The Montrose Center is allowing us to meet at the center at no cost to AssistHers.
- Q. How will this affect our clients?
- A. Our clients will not be affected. Clients are currently being reassessed, but this is because AssistHers' policies and procedures require face-to-face reassessments annually and has nothing to do with our affiliation with The Montrose Center. Clients will continue to receive all services they are qualified to receive as long as they live in our service area.
- Q. What other changes will we notice?
- A. AssistHers' phone will be answered by The Montrose Center at some point in the near future. This will help facilitate quicker response to client and volunteer calls. AssistHers Board will continue to meet, but at The Montrose Center. The Montrose Center's staff liaison will attend Second Saturdays and volunteer trainings and there may be an additional facilitator for the circles, so there will be a few new faces you will see. Other than this, there will not be any changes you will notice.
- Q. Who do the teams report to now?
- A. The team should follow the already established communication chain: Team Member ➡ Team-Lead ➡ Volunteer Coordinator ➡ Board Member. Nothing has changed in the chain of command.
- Q. Will we still be called AssistHers?
- A. Yes. AssistHers is still the same organization.
- Q. If I have other questions, to whom should I address them?
- A. Any Board Member should be able to answer your questions, but feel free to see Lynn and collect your nickel!