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ANNUAL REPORT



WWW.MONTROSECENTER.ORG
401 BRANARD ST. | HOUSTON, TEXAS 77006



DEAR FRIENDS,

Your partnership makes us the heart of LGBTQ Houston. As the **5th largest LGBTQ center in the nation**, we are proud to serve 100,000 individuals each year.

We remain committed to evolving to meet our community's needs, and continue to see these needs evolve as we face the future. In an age of significant threat to LGBTQ women's services and spaces throughout the nation, we have partnered with **AssistHers, Kindred Spirits, and Lesbian Health Initiative** to ensure the continuation of the great work they've been doing for decades. Through these partnerships **18,193** women were celebrated, served, and engaged through these programs and partnerships this year.

On the **30th anniversary of Hatch Youth**, we are excited to share that our LGBTQ homeless youth rapid rehousing program is up and running and has already put **15** youth in stable housing, in addition to the **721** total youth we see in our school programming, drop-in center, and homelessness outreach.

Since the launch of the **Seniors Preparing for Rainbow Years** program in 2005, we have strived to support our seniors in aging with dignity and grace. This year we not only served more meals than ever before in our Montrose Diner at **3,233**, but hosted the launch of **There's No Place Like Home senior housing capital campaign** and was a thorough success, ensuring that our community's trailblazers will have a safe, affordable place to live out their rainbow years. The beauty of our launch event and the capital campaign is that this moment in our history, we demonstrated the coming together of our community to celebrate each other and how far we've come.

We are opening the largest LGBTQ-affirming Senior Housing Complex in the South not on our own but as a community. The complex is designed by the community for our seniors, honoring the legacy that these individuals have built for us to continually strive to empower our community to live healthier and more fulfilling lives. This project is groundbreaking in more than one way - not only has the Center taken the lead throughout the design, fundraising, and building processes, but we have included a geriatric primary care clinic on-site. We will be breaking ground on the complex in late 2018 and are very excited to begin seeing visual progress of a project that is so important to us all.

Thank you again for your partnership, your 64,438 visits to the community center, and trusting us to be the heart and home of your Houston LGBTQ community.

Ann J. Robison, PhD
Executive Director



PROVIDING SUPPORT FOR 39 YEARS

HELPING PEOPLE LIVE WELL

MENTAL HEALTH



HIV/AIDS



1,458

people received individual counseling



161

violence survivors received support & advocacy



97

adults with addictions received treatment



42,000

condom packs distributed



15,975

people educated about HIV and AIDS



3,227

clients received case management



A SAFE, AFFIRMING PLACE TO HEAL

Everyone deserves a safe place to explore behavioral and emotional issues, problems, and conditions, without the fear of encountering prejudice, fear, ignorance, homophobia, transphobia, or heterosexism.

We focus on integrated care, offering a whole health approach to wellness and recovery and emphasizing screening and preventive care at affordable rates. In addition to traditional counseling, we are proud to offer a specialized addiction recovery program, as well as the only same-sex domestic violence shelter in Texas.

“I now have great hope for my future.”

PROMOTING HEALTH, GIVING HOPE

We incorporate HIV prevention education throughout all our counseling and support services, as well as host educational events and community forums addressing a wide range of HIV-related topics. In addition, outreach workers empower those engaged in high risk behavior to make healthier decisions, and educators provide thousands with knowledge about the disease and how to reduce risk of infection.

People living with HIV/AIDS work with experienced clinical and medical case managers, who provide access to a variety of services, including on-site primary medical care, crisis intervention, long-term planning, housing & job assistance, and much more. The Center also offers counseling and addiction treatment dedicated to the specific needs of the HIV community.



SENIORS



YOUTH



3,233

free meals for LGBTQ seniors & caregivers



122

senior educational and social activities



250+

seniors served through SPRY programming



721

youth impacted by all youth programming



350

youth served through drop-in services



267

interventions with at-risk & homeless youth

DROP-IN SENIOR CENTER

LGBTQ seniors are more than twice as likely to live alone, and more than half of our senior participants live on less than \$1250 a month. SPRY senior services ensures that LGBTQ seniors—heroes who paved the way and fought for the rights we now enjoy—stay healthy, connected, and active in their retirement.

Three times a week, we offer activities including free lunches, Active Living Every Day exercise classes, Tai Chi, morning coffee, puzzles and educational speakers. In addition, we host monthly game days, potlucks, movie afternoons, free haircuts, monthly birthday celebrations and quarterly field trips.

Counseling, case management, and peer and grief support groups are also available. All at no out-of-pocket cost to participants.



CELEBRATING 30 YEARS

Hatch started as a small meeting of LGBTQ youth in 1987. We served 721 youth this year, and services have expanded far beyond the drop-in group that has always been at the heart of Hatch Youth services.

We now work to eradicate LGBTQ youth homelessness by providing rapid rehousing services, as well as providing resources, knowledge, and motivation to youth living on the street. In addition, we lead the city-wide collaborative NEST, which aims to end LGBTQ youth homelessness by 2020, by focusing on prevention, intervention, and reunification.

We also provide weekly in-school support on local school campuses through a collaborative with Communities in Schools. Annual Hatch celebrations include LGBTQ Youth Prom and participation in the Pride parade.

“Hatch is home to me.”

Lily Pando

BUILDING COMMUNITY



DISASTER RELIEF

\$1,269,680
raised to date



64,438

visits to our community center



1,898

community events and meetings held



\$35,000

donated in conference center space



\$204,859

distributed in direct financial assistance



\$425,000

approximate value of in-kind donations distributed



1068

clients requesting case management services



“ I was so impressed. Just by walking in one gets a feeling of safety and love. Thank you for all you all do for our community. ”

Thousands of individuals find their way to our community center each month. Leaders organize for change. Those who are struggling find solace in peer support groups. Families celebrate milestones. Community groups hold meetings, fundraisers, and celebrations.

Everyone leaves feeling more connected to one another. Whether you practice yoga every Monday, attend a recurring meeting, or share common stories with an acquaintance in the Equal Grounds Café, we are proud to be the welcoming space where the community connects.

LARGEST LGBTQ NATURAL DISASTER FUND

One day after Hurricane Harvey wreaked havoc across Houston, Center staff was calling to check on clients. Three days after the storm, we opened our doors to provide immediate response to the most vulnerable members of our community.



Recovery efforts will continue for months and even years. The Center's fund is committed to providing long-term support, including rehousing, food, furniture, supplies, case management, counseling and support groups, to help bolster people as emotional and mental health concerns become more evident.



“ We are in awe of the tremendous support we received from celebrities and LGBTQ networks across the nation. It is an honor to be trusted with the funds to help the community rebuild. ”

Executive Director
Ann J. Robison, PhD

EMPOWERING THE LGBTQ COMMUNITY

BEHAVIORAL HEALTH SERVICES

1,458

clients sought our behavioral health and counseling services

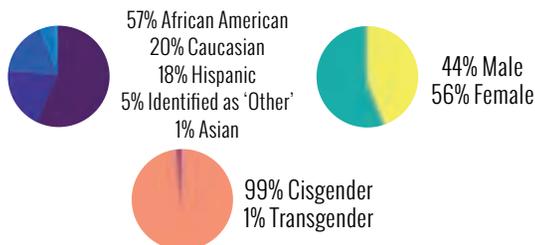
161 LGBTQ violence survivors received advocacy and support services

97 adults with addictions received outpatient treatment in our Way Out recovery program

COMMUNITY OUTREACH AND EDUCATION

26,990

conversations in the community about reducing the risk of HIV/AIDS



SENIOR SERVICES

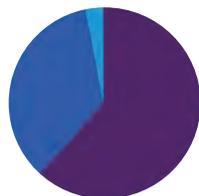
3,233

meals were served in our Montrose Diner

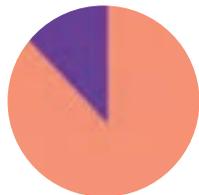
250+

seniors served through SPRY programming

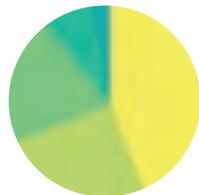
Behavioral health client demographic breakdown



61% Male
35% Female
3% Other



88% Cisgender
12% Transgender



44% Caucasian
25% Latino
20% African American
8% Identified as 'Other'
3% Asian

HIV/AIDS SERVICES

40,000

condoms distributed

402 people living with HIV/AIDS received housing assistance

3,227 people living with HIV/AIDS received case management assistance

15,975 people were served through our HIV/AIDS education programs

OUR COMMUNITY CENTER

64,438

community visits to the Montrose Center

\$35,300

donated in free space to members of the community

8,303

meals served to the food insecure

YOUTH SERVICES

721 youth impacted by all youth programming

350 youth served through Hatch drop in services

267 interventions with LGBTQ homeless & at-risk youth

OUR VOLUNTEERS

483

volunteers

WOMEN'S PROGRAMMING

18,193

women received services through the Montrose Center's programming





the Montrose Society

LEADERSHIP CIRCLE

Evelyn "Bunny" & Karen Carlson
 Sash Cavin & Ai Tran
 Michel Easley & Cy X. Sharp
 Bob Glazier & Troy Payne
 Missy Bergman & Sandy Uhland

Kaye & Marcus Gohlke
 Jens Jensen
 Mike Lemanski
 David King

MEMBERS

Paul Allen & Scott McCoy	Bryant Johnson & Gary Wood
Dale Bilhartz II	Tara M. Kelly & Rhonda Sigman
Richard Brown & Stephen Elison	Ellen Levy Rottersmann
Julie Buechner & Kean Tonetti	Eric R. Liston
Bill Bulcher & Rob Schmerler	Kennedy "Kent" Lofin
Bob Burress & Tom Seymour	Andrew Lynch
Esther & Sandy Castelo	Mary Montgomery & Gretchen Myers
Marion E. Coleman & Trudy E. Denny	Kyle Pierce & Daryl Shorter
Ken Council	Chris Robertson
Joel Dietz & Cory Jensen	Ann J. Robison
Jason Doxey	Tony Shelton & Ross Smith
Brian Flores & Nathan Foyil	Daryl Sinkule
Tom Fricke	Robert Spiegel
Ray Goetz	Bryan Taft & Mike Wheat
Sebastien Gruaz & Brent West	Caroline Thomas
Tammy & Vanessa Hager	Fran & Kim Watson
Matthew Horsfield & Michael R. Kauth	Carol & Sallie Wyatt-Woodell
Kathy Hubbard & Annise Parker	Angela L. Young
Paul Iademarco & Aaron Masterson	

The leadership gifts of these individuals make our work possible, and provide unrestricted funds to help us evolve to meet the changing needs of our vibrant community. Membership begins with your investment of \$1200+ in annual giving. Leadership Circle members giving \$2,400+ receive additional benefits and invitations to exclusive engagements.

montrosecenter.org/montrosesociety

BOARD OF DIRECTORS

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 Aaron Masterson, MBA
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 Gary Wood, CPC, CTS



HONORARY BOARD MEMBERS

Marion E. Coleman
 Debra Danburg
 Sue Lovell
 Annise Parker



2016-17

FINANCIAL STATEMENTS

Revenue

Government contracts	\$ 4,229,930
United Way of Greater Houston	\$ 140,364
Client/Participant fees	\$ 1,328,921
Donations	\$ 1,673,950
Special events (net)	\$ 364,765
Other income (including rental)	\$ 133,952

TOTAL REVENUE \$ 7,829,954

Expenses (by Program)

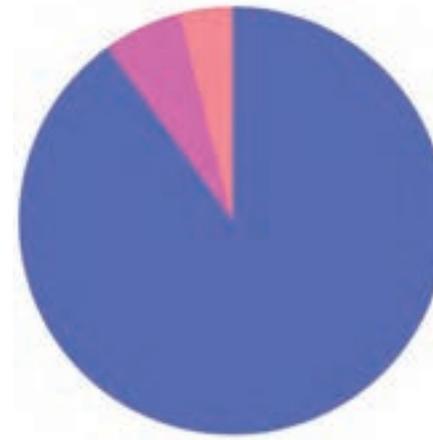
Case Management & Outreach	\$ 2,992,794
Way Out Recovery	\$ 410,137
LIFE Program (General Counseling)	\$ 701,373
HIV/AIDS Counseling	\$ 426,497
Anti-Violence Program	\$ 510,025
Education	\$ 500,946
SPRY Seniors	\$ 174,409
HAatch Yputh	\$ 231,493
Management and general	\$ 382,887
Fundraising	\$ 272,019

TOTAL REVENUE \$ 6,717,381

Expenses (continued)

Personnel	\$ 3,500,892
Fringe Benefits	\$ 815,166
Payroll Taxes	\$ 262,478
Professional & Contract	\$ 262,128
Direct Client Assistance	\$ 973,308
Depreciation	\$ 22,727
Supplies	\$ 65,559
Telecommunication	\$ 30,048
Postage	\$ 73,630
Occupancy	\$ 581,802
Equipment Lease	\$ 23,581
Printing	\$ 9,488
Local Travel	\$ 65,424
Professional Developmnt	\$ 24,373,424
Bad Debt Expense	\$ 5,519
Other	\$ 71,258

TOTAL 7,829,954



Program Expenses

90%
Direct Services

6%
Management/General

4%
Fundraising

2016-17

FINANCIAL STATEMENTS

SENIOR HOUSING



LGBTQ seniors are more than **twice as likely** to live alone than their straight peers



1 in 8 LGB adults and 1 in 4 transgender adults have experienced **housing discrimination**



68% of the Center's senior participants live on less than **\$1250 a month**



In 2018, we will break ground on an affordable LGBTQ-affirming senior housing complex in Houston - 1st in the South, 2nd largest in the nation!

- A home for 150+ seniors, whose rent will be no more than 30% of their income
- 112 one- and two-bedroom, independent living apartments
- On-site medical and mental health services, free lunch program, social and wellness activities, fitness center, and much more!

Led by Honorary Campaign Co-Chairs **Former Mayor Annise Parker** and **Representative Garnet Coleman**, our "There's No Place Like Home" campaign is committed to raising **\$6.5 million** in private funds. The total project cost is estimated at approximately \$25 million, with 23% committed from public funding and potentially 30% through low-income tax credits. The land, valued at \$3.265 million, has been provided via a generous in-kind contribution from the Midtown Redevelopment Authority.

WOMEN'S PROGRAMMING



18,193
self-identified women received mental health & case management services



1,200
individuals celebrated at women-centered community events



53
AssitHers volunteers provide weekly care to women in need

COLLABORATING FOR SUCCESS

In the last 2 years, we have partnered with local LGBTQ women institutions to ensure their great work continues. We now lead AssitHers volunteer care teams, providing urgent need assistance, social support, & food assistance to lesbians with chronic or debilitating illnesses. In addition, we provide case management, education, and outreach.

We also host the Kindred Spirits Celebration Dance, LGBTQ Houston's largest annual dance, where 700-800 women and friends reunite each year in community.

In addition, we have partnered with Lesbian Health Initiative to eliminate barriers to healthcare and promote health and wellness to LGBTQ women. Our queer-, POC-, and trans-centered services include political advocacy for LGBTQ health disparities awareness.

